

FLEET SERVICES

Providing you with professional & quality service to keep your business running smoothly.



TOTAL FLEET SERVICE PROGRAM

Keeping your vehicles productive

CONTACT US:

-  330-473-7292
-  2450 Township Road 406 Sugarcreek
-  sunvalleyautorepairllc.com



330-473-7292



OUR MISSION STATEMENT

At **Sun Valley Auto Repair LLC**, we are dedicated to providing the highest quality service, maintenance, and repair for all modern vehicles.

We understand the unique needs of fleet owners and managers, offering customized solutions to keep your vehicles on the road and operating efficiently. Our skilled ASE-Certified technicians leverage state-of-the-art equipment and continuous training to deliver reliable, cost-effective repairs that you can trust.

We've built a culture rooted in passion for learning, growth, teamwork, and excellence. Every interaction reflects our commitment to outstanding customer service and building lasting partnerships.

With **Sun Valley Auto Repair LLC**, you gain a partner invested in your success, ensuring your fleet stays on the move with minimal downtime and maximum value.

BUSINESS PHILOSOPHY

At Sun Valley Auto Repair LLC, we take pride in our responsibility as automotive professionals to uphold and exceed industry standards. Our goal is to deliver exceptional service with honesty, integrity, and precision.

We achieve this by:

- 1. Providing high-quality replacement parts that meet or exceed OEM standards.
- 2. Employing ASE-Certified technicians to perform reliable and efficient repairs.
- 3. Staying ahead with continuous training and state-of-the-art equipment to meet the needs of today's modern vehicles.
- 4. Maintaining detailed electronic service histories for every vehicle, enabling better customer service and informed decision-making.
- 5. Utilizing advanced diagnostic tools and factory-recommended procedures to ensure accurate diagnoses for complex vehicle systems.
- 6. Offering customized service schedules alongside factory maintenance plans to maximize the longevity and performance of your fleet.

We believe it is our duty to perform thorough inspections with every visit, providing fleet managers with the information needed to make decisions that align with their business goals. Your fleet represents a vital investment, and we are committed to ensuring its safety, reliability, and longevity.

At Sun Valley Auto Repair, we combine personal customer service with cutting-edge technology, creating a seamless experience that keeps our customers coming back. Time and again, we hear from our clients that they value our honesty and trustworthiness, and our positive Google reviews reflect the loyalty we've earned.

Our focus is on empowering customers to make informed decisions about their vehicles, ensuring they leave with peace of mind and confidence that their fleet is ready for the road. It's the small details and genuine care that set us apart, making Sun Valley Auto Repair the trusted partner for all your automotive needs.

Digital Inspection Platform

At Sun Valley Auto Repair, we proudly utilize a digital inspection platform that enhances transparency and trust with our customers. This cutting-edge system allows us to document the condition of your vehicle with clear pictures and videos—showing you the good, the bad, and the ugly.

Our inspections are presented in a "traffic light" style report, sent directly to you via text or email and stored for future reference. Here's what the colors mean:

- **Green:** Everything is in great condition.
- **Yellow:** Something to keep an eye on or consider addressing soon.
- **Red:** Immediate attention is needed to ensure your vehicle's safety and reliability.

By sharing these detailed visuals and insights, we provide an accurate overview of your vehicle's condition, empowering you to make informed decisions. This transparency helps us recommend repairs and maintenance based on actual condition and safety, while also planning for future needs.

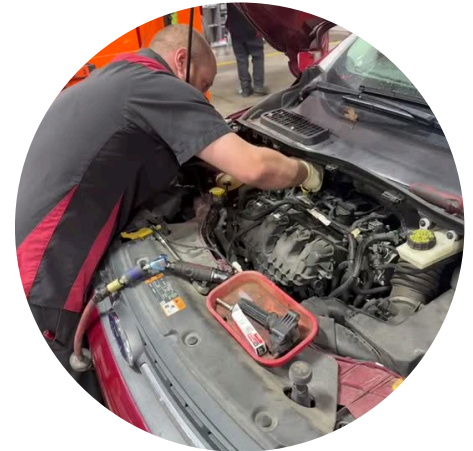
At Sun Valley Auto Repair, our goal is to make every visit straightforward, trustworthy, and focused on keeping your vehicle in top shape for the road ahead.

Professional automotive service technicians and customer satisfaction guarantee

At Sun Valley Auto Repair, our team of highly skilled technicians makes it possible to tackle a wide range of services. Our techs are not only experts in their craft but also eager to stay on the cutting edge, regularly training on the latest techniques and repair procedures to keep your vehicle running smoothly.

We guarantee every customer is treated with respect and receives service that's second to none. We don't cut corners—only using top-quality parts and up-to-date repair processes to ensure the job is done right the first time. Our team's dedication and passion drive us to excel in delivering an exceptional experience.

We're not satisfied until you are, because at Sun Valley Auto Repair, your trust and satisfaction mean everything to us.



What we offer:

- Convenient Hours: Open to accommodate your schedule.
- Comfortable Waiting Room: Enjoy a clean, welcoming space with coffee, water, snacks, and free Wi-Fi.
- One-Stop Service Facility: We handle all your fleet service needs under one roof.
- Flexible Payment Options: Accepting credit cards, company checks, and certified checks for your convenience.
- Comprehensive Warranty: A 3-year/36,000-mile warranty on most services for peace of mind.
- FREE Loaner Vehicles, Shuttle Service, and Pickup & Delivery Service
- Priority Service: Fleet customers receive priority scheduling to minimize downtime.
- Friendly and Courteous Service: Our team is dedicated to making every experience pleasant and professional.
- Expert Technicians: Professionally trained, ASE-certified technicians ensure repairs are done right.
- State-of-the-Art Facility: A clean, modern shop equipped with the latest in automotive service and diagnostic technology.
- Advanced Equipment: Up-to-date tools and equipment to accurately diagnose and repair your fleet vehicles.
- Customizable Digital Vehicle Inspections to meet your fleet needs.

Comprehensive Fleet Service Program – Keeping Your Fleet Rolling

At Sun Valley Auto Repair, we know your fleet is the backbone of your business. Whether it's cars, vans, or light trucks, we've got your fleet covered with top-notch services, including:

- Electrical Repairs
- Diagnostics
- Preventative Maintenance
- Minor and Major Engine Repairs
- Brakes and ABS
- Tire Repair and Sales
- Steering and Suspension Repairs
- Alignments on Heavy Duty Pickups
- Heating and Air Conditioning
- Digital Record Keeping

Our Fleet Service Goals for Your Business:

- Lower your cost per mile – saving you money over the long haul.
- Minimize downtime – keep your fleet on the road, not in the shop.
- Boost your fleet's value – well-maintained vehicles last longer and perform better.
- Customized fleet programs – tailored maintenance plans that fit your needs.
- Proactive tracking – mileage or time-based monitoring to stay ahead of the game.
- Thorough digital inspections – bumper-to-bumper insights on every vehicle.

***Let us take the hassle out of fleet management and keep your vehicles running smoothly.
Contact us today to learn more about our Fleet Service Program at Sun Valley Auto Repair!***

We make it simple to get your first fleet vehicle serviced and on the road to better performance.

Here's how it works:

When your vehicles come into our shop, we'll perform a digital vehicle inspection and provide a detailed report to your fleet manager. These inspections give you a clear starting point and an overview of each vehicle's condition. After a few visits, our team will get to know your fleet and how your vehicles are used in your business. This allows us to make personalized recommendations tailored to your needs.

What We'll Need to Get Started:

1. A list of your vehicles, including license plate numbers, tag numbers, unit numbers, or any unique IDs your fleet uses. If needed, include a list of drivers.
2. Your billing address and any special instructions (like P.O. numbers or attention lines).
3. Details on how invoices will be paid (company credit card, check, etc.)
4. Contact information for the person(s) authorized to approve repairs (phone number and email).
5. If available, a history of the vehicles and how they're used in your business.

We're excited to partner with you to keep your fleet running smoothly. If you have any questions, don't hesitate to call or email us.

Looking forward to working with you! If you have any questions, please do not hesitate to call or email me.

Thank you,

Carson and Rachel Miller, Owner
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Schedule Here



Driving Trust, Setting Standards, Your Road Our Promise



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Your Road Our Promise

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